

## **The Influence of Workload, Work Stress, and Occupational Safety and Health on the Performance of Employees of the Lamongan District Health Office**

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<b>Article Info</b>	<b>ABSTRACT</b>
<b>Keywords:</b> Workload, Job Stress, and Occupational Health and Safety	One of the most important factors that affect how well an organization operates is its human resources. It is important for an organization to improve the quality of its current workforce. This study aims to analyze the effect of workload, work stress, occupational safety and health on employee performance. The sample of this study was some of the employees of the Lamongan Regency Health Office, totaling 93 people from a population of 121 people. The data analysis techniques used were validity testing, reliability testing, and hypothesis testing using SPSS version 26. The results of the t-test analysis (partial) showed that workload with a calculated t result (1.657) < t table (1.662), Sig. value 0.101 > 0.05, work stress with a calculated t result (-0.807) < t table (1.662), Sig. value 0.422 > 0.05 and occupational safety and health with a calculated t result (2.639) < t table (1.662), Sig. value. 0.010 < 0.05, then the workload and work stress variables are declared insignificant, while the occupational health and safety variable is declared significant on the performance of employees of the Lamongan Regency Health Service.

### **INTRODUCTION**

One of the most important factors that affect how well an organization operates is its human resources. It is important for an organization to improve the quality of its current workforce. The extent to which the organizational or company system can support and meet the needs of employees and the organization or company is the main determinant of the quality of human resources. Performance according to Afandi (2021) is the readiness of an individual or group of individuals to carry out or improve tasks according to their responsibilities with the expected results. Therefore, the ability of an agency to

manage and distribute resources is reflected in the performance of its employees, making it very important.

There are many things that affect employee performance including workload, work stress, and occupational health and safety. One of the factors that affects employee performance is workload. Workload is a number of processes or activities that must be completed by an organizational unit systematically within a certain period of time to obtain information about the efficiency and effectiveness of the organizational unit's work. (Diningsih et al., 2020)

If the workload given to employees is too heavy, it will have an impact on employee performance in the company. (Qoyimah et al., 2020). Another factor that affects employee performance is work stress. Mikti et al., (2022) stated that work stress is a condition where there are one or more factors in the workplace that interact with workers so that they interfere with physiological and behavioral conditions. In addition, another factor that affects employee performance is occupational health and safety. In an agency, according to Hasibian et al., (2020) occupational safety and health (K3) is a thought and effort to ensure the integrity and perfection of both the physical and spiritual which aims to maintain the safety and comfort of the workforce in order to achieve physical endurance, work capacity, and high levels of health.

The results of a study conducted by Ilahide et al (2024) said that workload and work stress partially have a positive and significant effect on employee performance. Meanwhile, according to Raihan, A. & Amirilmikminin (2023), workload partially does not have a significant effect on employee performance. There are various results of differences or there is a research gap, therefore this study will try to re-test the workload, work stress, and occupational health safety on employee performance. Different from before, the subjects in this study were employees of the Lamongan Regency Health Office.

Based on the description above and according to the opinions of experts, it can be identified that employee performance is greatly influenced by various factors including motivation, workload, work discipline, work stress, occupational health and safety, and others. Of all the factors above, researchers focus more on three factors, namely workload, work stress, and occupational health and safety. To find out how much influence it has, the researcher gave the title in this study "The Influence of Workload, Work Stress, and Occupational Health and Safety on the Performance of Employees of the Lamongan Regency Health Office"

## RESEARCH METHODS

This research was conducted at the Lamongan District Health Office located at Jalan Dokter Wahidin Sidiro Hisodo No.57, Jetis, Lamongan. The implementation of this research was in the month November 2024 – February 2025. This study uses a quantitative approach that aims to see the influence of fellow variables. This study will lead to causal associative research with quantitative research methods, where this study will explain the influence of workload, work stress, and occupational health safety. In this study, the population taken was part of the Lamongan Regency Health Office employees totaling 93 people. To determine the number of samples in this study using the Slovin formula. The Slovin formula in Narendra et al., (2021) is a formula for calculating the minimum number of samples from a population. The Slovin formula is as follows: The Slovin formula is used in this study to calculate the sample size. Narendra et al., (2021) stated that the Slovin formula is a method for determining the smallest sample size from a population. Here is the Slovin formula:

$$n = \frac{N}{1 + (N \times e^2)}$$

Information:

n = sample size

N = Population

E = Error rate

$$n = \frac{121}{1 + (121 \times 0,05^2)}$$

$$n = \frac{121}{1,302}$$

$$n = 93$$

From 121 populations, samples were taken with a 5% error rate, so the sample obtained was 93 people.

## RESULTS AND DISCUSSION

### 1. Data Quality Test

#### 1) Validity Test

**Table 1 Validity Test Results**

Variables	Statement	R count	R table	Information
Workload (X1)	X1.1	0.216	0.2039	Valid
	X1.2	0.656	0.2039	Valid
	X1.3	0.732	0.2039	Valid
	X1.4	0.682	0.2039	Valid
	X1.5	0.756	0.2039	Valid
	X1.6	0.729	0.2039	Valid
	X1.7	0.746	0.2039	Valid
	X1.8	0.358	0.2039	Valid
Job Stress (X2)	X2.1	0.597	0.2039	Valid
	X2.2	0.684	0.2039	Valid
	X2.3	0.688	0.2039	Valid
	X2.4	0.639	0.2039	Valid
	X2.5	0.640	0.2039	Valid
	X2.6	0.589	0.2039	Valid
	X2.7	0.261	0.2039	Valid
	X2.8	0.277	0.2039	Valid
	X2.9	0.672	0.2039	Valid
	X2.10	0.714	0.2039	Valid
Occupational Safety and Health (K3) (X3)	X3.1	0.496	0.2039	Valid
	X3.2	0.729	0.2039	Valid
	X3.3	0.241	0.2039	Valid
	X3.4	0.702	0.2039	Valid
	X3.5	0.519	0.2039	Valid
	X3.6	0.792	0.2039	Valid
	X3.7	0.844	0.2039	Valid
	X3.8	0.777	0.2039	Valid
Employee Performance (Y)	Y.1	0.825	0.2039	Valid
	Y.2	0.894	0.2039	Valid
	Y.3	0.823	0.2039	Valid
	Y.4	0.865	0.2039	Valid
	Y.5	0.900	0.2039	Valid
	Y.6	0.869	0.2039	Valid
	Y.7	0.903	0.2039	Valid
	Y.8	0.825	0.2039	Valid

Source: SPSS 26 Output Results

The output results, as shown in the table above, show that each indicator or statement item of each variable in this study has a calculated r value > r table (0.2039), indicating the validity of each indicator of each variable.

2) Reliability test

The following table shows the findings of the reliability test conducted using SPSS 26 with 93 respondents for the variables of workload (X1), work stress (X2), occupational health and safety (X3), and their influence on employee performance (Y).

**Table 2 Reliability Test Results**

No.	Variables	Cronbach Alpha (α)	Reliability Standard	Information
1	Workload (X1)	0.729	0.60	Reliable
2	Job Stress (X2)	0.786	0.60	Reliable
3	Occupational Safety and Health (X3)	0.752	0.60	Reliable
4	Employee Performance (Y)	0.950	0.60	Reliable

Source: SPSS 26 Output Results

According to the above, the results of the reliability test show that the employee performance variable (Y) is 0.950; the occupational health and safety variable (X3) is 0.752; the work stress variable (X2) is 0.786; and the workload variable (X1) is 0.729. As a result, the four variables used in this study have a Cronbach's Alpha value higher than the minimum value of 0.60. Therefore, it can be said that the statements in this survey are credible.

3) Multiple Linear Regression Test

A regression model that combines several independent variables is known as multiple linear regression. Using the independent variables of workload (X1), work stress (X2), and occupational health and safety (X3), this analysis model predicts the value of the dependent variable of employee performance (Y) and assesses the extent to which each independent variable affects the dependent variable. The following table shows the results of the multiple linear regression test conducted by SPSS 26:

**Table 3 Multiple Linear Regression Test Results**

		Coefficients <sup>a</sup>				
		Unstandardized Coefficients		Standardized Coefficients		
Model		B	Std. Error	Beta	T	Sig.
1	(Constant)	19,637	5.022		3.910	.000
	X1	.213	.128	.206	1,657	.101
	X2	-.056	.069	-.085	-.807	.422
	X3	.307	.116	.306	2,639	.010

a. Dependent Variable: Y

The multiple linear regression equation that can be prepared using the table above as a guide is:

$$Y = 19.637 + 0.213 X1 + (-0.056) X2 + 0.307 X3 + e$$

With a regression value of 0.307, occupational health and safety is the independent variable with the greatest impact according to the linear equation, while work stress has the smallest influence with a regression coefficient value of -0.056.

4) Test of coefficient of determination

The percentage of impact of independent variables on the dependent variable using the coefficient of determination ( $r^2$ ). The influence of each independent variable on the dependent variable decreases as the coefficient of determination of the regression equation approaches zero. The table below provides insight into the coefficient of determination test conducted with SPSS 26:

**Table 4 Results of Determination Coefficient Test**

Model Summary				
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.505a	.255	.230	3,067

a. Predictors: (Constant), X3, X2, X1

Source: SPSS 26 Output Results

It is clear from the findings of the previous table that the value ( $r^2$ ) of 0.255 in the  $r^2$  table determines the strength of the relationship between the independent and dependent variables. This shows that workload (X1), work stress (X2), and occupational health and safety (X3) have an impact of 25.5% on employee performance (Y) with other factors not covered in this study affecting the remaining portion.

5) t-test (partial)

The partial impact of significant or insignificant independent variables on the dependent variable is assessed using the t-test (if the sig. value < 0.05 then it has a significant influence).

**Table 5 t-Test Results (Partial)**

Coefficients <sup>a</sup>						
Model		Unstandardized Coefficients		Standardized Coefficients	T	Sig.
		B	Std. Error	Beta		
1	(Constant)	19,637	5.022		3.910	.000
	X1	.213	.128	.206	1,657	.101
	X2	-.056	.069	-.085	-.807	.422
	X3	.307	.116	.306	2,639	.010

a. Dependent Variable: Y

With a significance level of 5%, the t table is generated from the results of the previous table using the formula  $df = n - k$ , where (n) is the number of respondents (93), and (k) is the number of variables ( $df = 93 - 4 = 89$ ). Therefore, a t table of 1.662 is generated. Given that the significance value is 0.422, work stress does not have a significant effect on employee performance. Employee performance is significantly influenced by occupational health and safety as indicated by the significance value of 2.639.

6) F Test (Simultaneous)

Basically, the F test shows whether each independent variable in the model simultaneously affects the dependent variable. The formula  $df = (nk-1)$  is used to obtain the F table, which produces a value of 2.47 ( $df = 93-3-1$ ). The following table shows the results of the simultaneous F test using SPSS 26:

**Table 6 F Test Results (Simultaneous)**

		ANOVA				
Model		Sum of Squares	Df	Mean Square	F	Sig.
1	Regression	286,620	3	95,540	10.158	.000b
	Residual	837,079	89	9.405		
	Total	1123.699	92			

a. Dependent Variable: Y

b. Predictors: (Constant), X3, X2, X1

Given that F table is 2.47 and F count is 10.158 from the previous table,  $F \text{ count} > F \text{ table}$  and the level of significance is  $0.000 < 0.05$ . Therefore,  $H_a$  is approved and  $H_0$  is rejected. This shows that employee performance in the Lamongan District Health Office is influenced by workload, work stress, and occupational health safety simultaneously.

**CONCLUSION**

From the results of the study entitled "The Effect of Workload, Work Stress, and Occupational Safety and Health on the Performance of Employees of the Lamongan Regency Health Office." It can be concluded from the findings of the analysis and conversations around the problems and objectives of the study that the workload variable partially does not have a significant effect on employee performance. The work stress variable partially does not have a significant effect on employee performance. The occupational safety and health variable partially has a significant effect on employee performance.

It is expected that further researchers can use this research as a reference and comparison regarding the science of management in the field of human resource management, and can also conduct similar research with different objects and larger samples to generalize new findings. In addition, it can also add other variables, even intervening variables.

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